

Date: Monday, 13th January 2020  
Our Ref: MB/SS FOI 4174

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**Re: Freedom of Information Request FOI 4174**

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 03rd January 2020.

Your request was as follows:

For each of the different contracts below, can you please provide me with all the information using the questions below

1. Supplier/Provider of the services
2. Total Annual Spend - The spend should only relate to each of the service contract listed above.
3. A description of the services provided under this contract please includes information if other services are included under the same contract.
4. The number of sites the contract covers
5. The start date of the contract
6. The end date of the contract
7. The duration of the contract, please include information on any extensions period.
8. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

1. Office and building cleaning - Service contract that is focus around office, commercial and building cleaning services.

1. ISS Facility Service
2. £1,264,917 pa
3. Cleaning service
4. 2 buildings
5. 1st April 2016
6. 30th September 2020
7. 4.5 years
8. Paula Bamber, Head of Facilities and Developments. The Walton Centre NHS Foundation Trust does not disclose individual staff members contact details. You can write to staff using the address above or alternatively email [enquiries@thewaltoncentre.nhs.uk](mailto:enquiries@thewaltoncentre.nhs.uk) asking for your correspondence to be forwarded on.

2. Lift service and maintenance - Service contract for lift service and maintenance.



1. Orona
2. £668.40
3. 4 x service visits per year. Routine inspection of the lift. Carrying out complete planned maintenance including inspection / cleaning / lubrication / adjustment of the lift / provision of 24-hour Call Centre facility for the co-ordination of site attendance
4. 2 Buildings
5. 18/07/2019
6. 17/07/2020
7. 1-Year
8. Estates Manager Stephen Holland, The Walton Centre NHS Foundation Trust does not disclose individual staff members contact details. You can write to staff using the address above or alternatively email [enquiries@thewaltoncentre.nhs.uk](mailto:enquiries@thewaltoncentre.nhs.uk) asking for your correspondence to be forwarded on.

1. KONE
2. £1,267.92
3. 4 x service visits per year Routine inspection of the lift. Carrying out complete planned maintenance including examination / adjustment / lubrication of the lift / repair or replace parts or components / provision of 24-hour Call Centre facility
4. 1 Building
5. 01/04/2019
6. 31/03/2020
7. 1-Year
8. Estates Manager, Stephen Holland, The Walton Centre NHS Foundation Trust does not disclose individual staff members contact details. You can write to staff using the address above or alternatively email [enquiries@thewaltoncentre.nhs.uk](mailto:enquiries@thewaltoncentre.nhs.uk) asking for your correspondence to be forwarded on.

3. Food - Service contract that is focused around catering services.

1. ISS Facility Services
2. £593,954 pa
3. Catering service
4. 2 buildings
5. 1st April 2016
6. 30th September 2020
7. 4.5 years
8. Paula Bamber, Head of Facilities and Developments. The Walton Centre NHS Foundation Trust does not disclose individual staff members contact details. You can write to staff using the address above or alternatively email [enquiries@thewaltoncentre.nhs.uk](mailto:enquiries@thewaltoncentre.nhs.uk) asking for your correspondence to be forwarded on.

4. General waste services contracts - The organisation's primary general waste service contract.

1. Viridor
2. £38,217 pa
3. Collect and dispose of our domestic waste
4. 2 buildings
5. 1st April 2018



6. 31st March 2022

7. 4 years

8. Paula Bamber, Head of Facilities and Developments. The Walton Centre NHS Foundation Trust does not disclose individual staff members contact details. You can write to staff using the address above or alternatively email [enquiries@thewaltoncentre.nhs.uk](mailto:enquiries@thewaltoncentre.nhs.uk) asking for your correspondence to be forwarded on.

5. Laundry services where clothes and linen can be washed and ironed.

1. Aintree Universal Hospital NHS Trust

2. £198,075 pa

3. Laundry services

4. 2 buildings

5. 1st February 2020

6. 31st January 2024

7. as above

8. Paula Bamber, Head of Facilities and Developments. The Walton Centre NHS Foundation Trust does not disclose individual staff members contact details. You can write to staff using the address above or alternatively email [enquiries@thewaltoncentre.nhs.uk](mailto:enquiries@thewaltoncentre.nhs.uk) asking for your correspondence to be forwarded on.

Collect and dispose of our general waste

Please see our response above in [blue](#).

#### Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at [www.opsi.gov.uk](http://www.opsi.gov.uk) where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at [www.opsi.gov.uk/advice/psi-regulations/index.htm](http://www.opsi.gov.uk/advice/psi-regulations/index.htm)

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

**Please remember to quote the reference number, FOI 4174 in any future communications.**

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Mike Burns



**Mr. Mike Burns, Executive Lead for Freedom of Information**